



Returnable Packaging Material Policy

Constar ships product using returnable and re-usable packaging materials. Re-use is both environmentally desirable as a source reduction, and economically important, as a significant cost factor in the delivery of bottles and preforms to customers. Returnable packaging materials include plastic pallets, tier (separator) sheets, top frames, and plastic or corrugated gaylord containers. In order to prevent loss of packaging inventory, and to achieve the expected trip life for each item of returnable packaging, the following policy applies:

1. Returnable pack materials are the property of Constar, Inc. They are intended to be used exclusively for Constar products and not to be used for any other products or purposes. If you receive another company's product on Constar pallets, please notify our customer service department or technical service representative.
2. Returnable pack materials should be returned to Constar's supplying plant as quickly as possible, upon accumulating a truckload of returnable materials, but not later than 45 days after they are delivered with a product shipment. When ordering product that will remain in inventory for a significant period of time, Constar reserves the right to use alternative packaging materials.
3. Do not ship Constar-owned returnable packaging materials to other locations or to other suppliers. Constar tracks packaging material shipments to every customer location and keeps a perpetual inventory of all returnable packaging materials by location. If a trans-shipment of bottles to another location is necessary, please notify your customer service representative. Under no circumstances should returnable packaging materials be shipped out of the Constar system, nor should they be retained or used for any other purpose.
4. Returns of packaging materials must be documented with receipted bills of lading. Your salesperson will review the perpetual inventory balance with you if the balance on hand exceeds 250 pallet's worth of packaging materials, and request a physical inventory of returnable packaging materials and, if needed, a reconciliation of shipping and receiving records to identify any discrepancies.
5. Returnable packaging materials must be kept clean, and handled with reasonable care to preserve their utility for re-use, normal wear and tear excluded. Packaging materials may not be stored outdoors. Constar will record and document the condition of incoming returnable packaging materials and promptly communicate to the shipping location any complaints about quality. Please note that contamination of packaging materials - glass, food or chemical products, will render the packaging materials useless and the charges listed below will apply.
6. Material that is lost, or returned damaged or which is unusable as a result of improper handling, stacking, storage, or transportation will be charged to the customer at the following rates:
 - a. Plastic pallets: \$40/pallet
 - b. Wood pallets: \$8/pallet
 - c. Paperboard tier sheets: \$1/sheet
 - d. Topframes: \$5/topframe
 - e. Plastic Gaylords: \$150/Gaylord
 - f. Corrugated Gaylords: \$25/Gaylord
7. Constar, Inc. will pay collect freight from approved carriers to return full truckloads of packaging materials in good condition for customers who subscribe to the Delivery Service

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Option. Customers who choose the Pickup Service Option are responsible to deliver returnable packaging materials in good condition, freight prepaid, to the Constar supply location